



**CharterCARE**  
HEALTH PARTNERS



A Better Way to Better Health Care

# CharterCARE Health Partners

## NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY POLICY

CharterCARE Health Partners and its affiliates do not discriminate on the basis of race, color, national origin, age, disability, or sex.

We provide appropriate, free, and timely aids and services, including qualified interpreters, for individuals and information in alternate formats, when such aids and services are necessary to ensure an equal opportunity to participate to individuals with disabilities.

We provide language assistance services, including translated documents and oral interpretation, free of charge and in a timely manner when such services are necessary to provide meaningful access to individuals with limited English proficiency.

**If you need these services, contact us at (401) 456-3000.**

If you believe we have failed to provide these services or discriminated on the basis of race, color, national origin, disability, or sex, you can file a grievance with: Risk Management, CharterCARE Health Partners, 825 Chalks tone Avenue, Providence, RI 02908, or by calling (401) 456-3000. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically, through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington DC 20201; 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (401) 456-3000.

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis Ligue para (401) 456-3000.

**繁體中文 (Chinese):** 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 (401) 456-3000。

**Kreyòl Ayisyen (French Creole):** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (401) 456-3000.

**ខ្មែរ (Cambodian):** ប្រើយ៉ាងណា៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, បេសវាជន្តំយខ្លួនកភាសា បោយមនី គីត្ត្យ លូ គីអាចមានសំរាប់បម្រើ ភី។ ចូរ ទូរស័ព្ទ (401) 456-3000.

**Français (French):** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (401) 456-3000.

**Italiano (Italian):** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (401) 456-3000.

**ພາສາລາວ (Laotian):** ໂປດຊາຍ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ (401) 456-3000.

**العربية (Arabic):** (401) 456-3000 مقرب لاصتا. ان اجال اب كل رفاوتت ويوغلل ال ادعاسم الام دخ ن اف، لغة ل ل رك ذ ث دحت تن ك اذ ا: طوح لم

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (401) 456-3000.

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (401) 456-3000.

**Igbo asusu (Ibo):** Ige nti: O buru na asu Ibo asusu, enyemaka diri gi site na call (401) 456-3000.

**èdè Yorùbá (Yoruba):** AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi (401) 456-3000.

**Polski (Polish):** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (401) 456-3000.

**한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (401) 456-3000.

**Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (401) 456-3000.

*A Coordinated Regional Care Network*

- OUR LADY OF FATIMA HOSPITAL
- ROGER WILLIAMS MEDICAL CENTER
- ROGER WILLIAMS CANCER CENTER

- ST. JOSEPH HEALTH CENTER
- BLACKSTONE VALLEY SURGICARE
- SOUTHERN NE REHABILITATION CENTER

- CHARTERCARE MEDICAL ASSOCIATES
- CHARTERCARE PROVIDER GROUP RI, LLC
- CHARTERCARE HOME HEALTH